

# MOBILE CRISIS RESPONSE TEAM SERVICES

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Expanded hours for mobile crisis response team services

**Monday–Friday, 8 a.m.–10 p.m.**  
**Saturday–Sunday, 11 a.m.–7 p.m.**

**For immediate crisis services:**

**518.292.5499**

Telephone support for children, families, and adults experiencing emotional and/or behavioral crisis and for professionals working with these individuals.

- Assessment of current functioning, symptoms, and sources of stress contributing to crisis.
- Assistance with connecting to ongoing services and supports.
- Determination whether a mobile response is necessary and appropriate.

In-person crisis assessment and intervention for individuals experiencing emotional and/or behavioral crisis anywhere in the community.

- Assessment includes evaluation of current functioning, factors contributing to crisis, access to supports, and risk and safety issues.
- Intervention includes developing strategies for de-escalation, using individual and family strengths and supports, identifying of coping skills and determining whether the individual can maintain safely in the community or requires a higher level of care.
- Facilitating hospitalization with report provided to emergency staff in the hospital. Please note, however, that inpatient admission is always at the discretion of the hospital.

Serving Albany (children only), Rensselaer, Saratoga, Rensselaer, Schenectady, Warren, and Washington counties.

**For general information:**

**518.952.9032**

**Fax number:**

**518.252.6445**

**NORTHERNRIVERS**

NORTHEAST PARENT & CHILD SOCIETY  
PARSONS CHILD & FAMILY CENTER